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DAFTAR ISI

THE IMPACT OF FOOD PRICE FLUCTUATIONS AND COVID-19 ON FOOD PRICE STABILITY IN SUMATERA, INDONESIA RIZAL RAHMAN H TEAPON 1, HARIANTO 2, HERMANTO SIREGAR 3, and WIDYASTUTIK 4. Pa no: 01-08 | Volume 17 | Published on: 06-10-2022 EXPLORING THE INFLUENCE OF WORK-FROM-HOME (WFH) METHOD ON THE PRODUCTIVITY OF EMPLOYEES DURING THE COVID-19 -FROM THE PERSPECTIVE OF EMPLOYEES P. SELVAM 1, Dr. M. SAKTHI SARADHA 2, and M. JANAKIRAM 3. Pg no: 09-14 | Volume 17 | Published on: 06-10-2022 STUDY ON MITIGATION OF COASTAL VULNERABILITY TO SEA LEVEL RISE AROUND THE EAST COAST OF NORTH SUMATERA BHAKTI ALAMSYAH 1, CUT NURAINI 2, and KUSWANDI 3. Pg no: 15-27 | Volume 17 | Published on: 06-10-2022 INTERNAL DIMENSIONS OF WORKPLACE DIVERSITY AND MULTINATIONAL CORPORATIONS SUSTAINABILITY IN NIGERIA OLU-OGUNLEYE, ITUNU 1, AKINBODE, JAMES O. 2, and OGUNLEYE, OLUWOLE 3. Pg no: 28-45 | Volume 17 | Published on: 06-10-2022 REVISITING THE CONCEPT OF INDONESIA'S MAIN ISLAND DEFENSE IN CRAFTING A RELEVANT ARCHIPEL AGIC DEFENSE STRATEGY HELDA RISMAN 1, SYAMSUL MA'ARIF 2, AMARULLA OCTAVIAN 3, and JONNI MAHROZA 4. Pa no: 46-61 | Volume 17 | Published on: 06-10-2022 THE MEDIATING ROLE OF ORIENTATION LEARNING IN THE RELATIONSHIP BETWEEN THE DIMENSIONS OF HUMAN CAPITAL AND THE ADOPTION OF INNOVATION AND INNOVATIVE CAPABILITIES MUSTAFA KHUDHAIR HUSSEIN 1. RAOUDHA KAMMOUN 2. and MOHAMMED SALIH HASAN 3. Pg no: 62-76 | Volume 17 | Published on: 06-10-2022 A MEASUREMENT STUDY OF THE ASYMMETRICAL IMPACTS OF THE PUBLIC EXPENDITURE POLICY ON THE ECONOMIC GROWTH IN IRAQ FOR THE PERIOD 2004-2021 USING (BOOTSTRAP NARDL) Dr. SAMIR F. NI'MA 1, and AKRAM S. YOUSIF 2. Pg no: 77-93 | Volume 17 | Published on: 06-10-2022 ROLE OF BLOCKCHAIN IN COLLABORATIVE DDOS MITIGATION ABHINAV BHANDARI 1, and ASHOK KUMAR BATHLA 2. Pa no: 94-105 | Volume 17 | Published on: 06-10-2022 MODIFIED COAP TO ENSURE AUTHENTICATION IN IOT NETWORK NIDHI DANDOTIYA 1, and Dr. PALLAVI KHATRI 2. Pg no: 106-116 | Volume 17 | Published on: 06-10-2022 THE EFFECT OF WORLD OIL PRICE FLUCTUATION, RUPIAH EXCHANGE RATE AND WORLD RICE PRICES ON RICE PRICES IN INDONESIA MUHAMMAD ILHAM RIYADH 1. SYAAD A FIFUDDIN 2. RAMLL3, and RAHMANTA 4. Pg no: 117-132 | Volume 17 | Published on: 06-10-2022 ANALYTICAL STUDY ON PARENTS ATTITUDE TOWARDS THE EDUCATION OF GIRL CHILDREN WITH SPECIAL REFERENCE TO VILLUPURAM DISTRICT, TAMILNADU Dr. V. AGALYA 1, Dr. A. THILAGARAJ 2, S. SAIRAM 3, and Dr. R. SELVAKUMAR 4. Pg no: 133-148 | Volume 17 | Published on: 06-10-2022 STRENGTHENING THE ACCOUNTABILITY OF ATTORNEY OFFICE PERFORMANCE IN THE PREVENTION OF CORRUPTION IN INDONESIA YUDHI KURNIAWAN 1, INDRA PERWIRA 2, DEWI KANIA SUGIARTI 3, and SOMA WIJAYA 4. Pg no: 149-165 | Volume 17 | Published on: 06-10-2022 MICROFINANCE BANKS' SOCIAL AND FINANCIAL INTERMEDIATION ACTIVITIES ON THE PERFORMANCE OF SMALL-SCALE FOOD MANUFACTURING BUSINESSES IN NIGERIA ALABI F.A. 1, OJOKUKU R.M. 2, and Dr. LAOSEBIKAN J.O. 3. Pg no: 166-185 | Volume 17 | Published on: 06-10-2022 THE REALITY OF ELECTRONIC MARKETING IN IRAQI BANKS MOHAMMED SALIH HASAN 1, and RAOUDHA KAMMOUN 2. Pg no: 186-200 | Volume 17 | Published on: 06-10-2022 TOURIST PERCEPTION TOWARDS SMALL AND MEDIUM SIZED ACCOMMODATIONS IN GOA AJITA MORAJKER 1, and Dr. FILIPE RODRIGUES E MELO 2. Pg no: 201-210 | Volume 17 | Published on: 06-10-2022 LEGAL REFORM IN INDONESIAN PAWNSHOP ARIS MACHMUD 1, SUPARJI 2, SARDJANA ORBA MANULLANG 3, and CITA CITRAWINDA NURHADI 4. Pg no: 211-227 | Volume 17 | Published on: 07-10-2022

A GUIDE ON BAYESIAN CORRELATION ANALYSIS OF FILIPINO STUDENT'S GRADE AND HOURS IN CLASS DURING THE QUARANTINE PERIOD

Dr. ALJORIZ M. DUBLIN 1, Dr. CRESENCIO L. MEJARITO 2, Dr. ELIAS GUIA TECSON 3, Dr. NATHANIEL G. GIDO 4, EMELITA G POSTRERO 5, and GLADICE G. DUBLIN 6. Pg no: 228-232 | Volume 17 | Published on: 07-10-2022

QUEXBOOK APPLICATION IN TEACHING STATISTICS AND PROBABILITY

Dr. NATHANIEL G. GIDO 1, REYAN D. DIAZ 2, Dr. DINDO CHIN 3, MARIBEL M. MORADAS 4, DINO L. ILUSTRISIMO 5, and HANNAH MAE C. POGOY 6. Pg no: 233-240 | Volume 17 | Published on: 07-10-2022

MEETING THE IDUSTRY NEEDS: UNDERSTANDING THE CAREER PREFERENCES OF ISLAND GRADE 10 STUDENTS NATHANIEL G. GID0 1, MARIBEL M. MORADAS 2, SARAH BETH D. ALMOJALLAS 3, MARIA F. MATES 4, RACQUEL E. CARAMELO 5, GLADY A. BAULITA 6, and EMELITA G. POSTRERO 7. Pg no: 241-251 | Volume 17 | Published on: 07-10-2022

INTERNAL DIMENSIONS OF WORKPLACE DIVERSITY AND MULTINATIONAL CORPORATIONS SUSTAINABILITY IN NIGERIA OLU-OGUNLEYE ITUNU 1. AKINBODE, JAMES O. 2. and OGUNLEYE, OLUWOLE 3.

Pg no: 252-268 | Volume 17 | Published on: 07-10-2022

RISK MITIGATION ON TUNA SUPPLIER RELATIONSHIP MANAGEMENT: A PREVENTIVE COLLABORATIVE ACTION TIWI NURJANNATI UTAMI 1, DJOKO KOESTIONO 2, NUDDIN HARAHAB 3, SYAFRIAL 4, and MANGKU PURNOMO 5.

Pg no: 269-286 | Volume 17 | Published on: 07-10-2022

THE MEDIATION ROLE OF BRAND IMAGE ON THE EFFECT OF SALES PROMOTION ON SMALL AND MEDIUM ENTERPRISE (SME) PRODUCT PURCHASE DECISIONS

BAKTI SETYADI 1, SULAIMAN HELMI 2, and ANAS HIDAYAT 3.

Pg no: 287-300 | Volume 17 | Published on: 08-10-2022

A STUDY ON THE CHALLENGES FACED BY WOMEN POLICE AT PALAKKAD DISTRICT IN KERALA

Dr. P. NATHIYA 1, and PRIYA ROSE K J 2.

Pg no: 301-307 | Volume 17 | Published on: 10-10-2022

THE EFFECT OF ORGANIZATIONAL JUSTICE ON EMPLOYEES' JOB SATISFACTION

KHALILURAHMAN SARWARY 1, and ANGILA ADEL 2. Pg no: 308-325 | Volume 17 | Published on: 10-10-2022

MEDIATION OF BRAND LOYALTY BETWEEN BRAND AWARENESS AND DESTINATION BRANDING GEOPARK LAKE TOBA

SRI RAHAYU 1, and MEGASARI GUSANDRA SARAGIH 2.

Pg no: 326-335 | Volume 17 | Published on: 10-10-2022

IMPACT OF USING I-BOOST IN BROILER DRINKING WATER ON IMMUNITY, SERUM BIOCHEMICAL AND ANTIOXIDANT ENZYMES RENAS HUSAIN ISA 1, MERKHAN M. MUSTAFA 2, SAIFADDIN A. A. ZANGANA 3, WARZAN H. HASSAN 4, and NECHIRVAN H. R. ARTOSHI 5. Pg no: 336-346 | Volume 17 | Published on: 11-10-2022

THE DIFFERENCES IN THE INFLUENCE OF MICROFINANCE BANK'S SOCIAL AND FINANCIAL INTERMEDIATION ACTIVITIES ON THE PERFORMANCE OF SMALL-SCALE FOOD MANUFACTURING BUSINESSES IN LAGOS AND OYO STATES, NIGERIA

ALABI F. A. 1, OJOKUKU R. M. 2, and Dr. LAOSEBIKAN J. 0. 3. Pg no: 347-362 | Volume 17 | Published on: 11-10-2022

THE HUMAN ESSENCE

NGUYEN ANH QUOC1, NGUYEN TRINH NGHIEU 2, DINH VAN CHIEN 3, DINH THE HOANG 4, and NGUYEN MINH TRI 5. Pg no: 363-372 | Volume 17 | Published on: 12-10-2022

AN IOT BASED AIR POLLUTION MONITORING SYSTEM FOR SMART CITIES RAJA:S 1, JARUGUMALLI SIVA PRADEEP 2, MOKKAPATI NAVANEETH KRISHNA 3, KOTTALA JYOTHI SWAROOP REDDY 4, M.THIYAGARAJAN 5, and TONDEPU MOUNIKA 6. Pg no: 373-379 | Volume 17 | Published on: 12-10-2022

AN EFFECTIVE APPROACH FOR TURMERIC GROWTH DETECTION USING MULTILEVEL LINEAR ALGORITHM S. REVATHY 1, Dr. S. KEVIN ANDREWS 2, Dr. P. S. RAJAKUMAR 3, and Dr. V. N. RAJAVARMAN 4. Pg. no: 380-389 | Volume 17 | Published on: 12-10-2022

CHALLENGES OF TEACHING PHONETICS AND PHONOLOGY IN A MULTILINGUAL CLASSROOM

ANANA MARIAM 1, ADISA AKINKOREDE SOMANA 2, and KALEJAYE ABIOLA S 3. Pg no: 390-404 | Volume 17 | Published on: 12-10-2022

NIGERIAN NEWSPAPER FRAMING OF HUMAN TRAFFICKING: THE NEXUS OF PUBLIC PERCEPTION HELEN ODUNOLA ADEKOYA 1, OKORO, CHIOMA 2, and ONYENANKEYA KEVIN 3. Pa no: 405-419 | Volume 17 | Published on: 12-10-2022

KABALA COSTAIN RESIDENTS AND WASTE DISPOSAL: AWARENESS, ATTITUDE AND WASTE DISPOSAL PRACTICES DANGANA J. 1, OYERINDE O. 2, OGUNSANMI O. 3, MANGADA V. 4, and MARSHAL A. 5. Pg no: 420-431 | Volume 17 | Published on: 12-10-2022

SOCIAL MEDIA DISCOURSE OF SEX FOR GRADES PHENOMENON IN NIGERIAN UNIVERSITIES HELEN ODUNOLA ADEKOYA 1, MARY LEKA BEREDAM 2, CHRISTINA OMONE BOSE MAKINDE 3, and ONIFADE TIFEOLUWAPO BOLUWATIFE 4. Pg no: 432-448 | Volume 17 | Published on: 12-10-2022

THE ROLE OF TALENT MANAGEMENT IN IMPROVING EMPLOYEE PERFORMANCE ACEH GOVERNMENT HUSNAINA MAILISA SAFITRI 1, ABDUL RAHMAN LUBIS 2, HAFASNUDDIN 3, and NURDASILA 4. Pa no: 449-462 | Volume 17 | Published on: 12-10-2022

PROBLEM FACED BY LABOURS IN UNORGANIZED SECTOR: A COMPARITIVE STUDY BETWEEN DOMESTIC AND SANITATION WORKERS

Dr. P. NATHIYA 1, and J. PUSHPARANI KAVITHA 2. Pa no: 463-468 | Volume 17 | Published on: 13-10-2022

OVERVIEW OF MACRO SCALE MODEL FOR LARGE SCALE RIVER BASIN

GAURI L. PATIL 1, RAJESH KHERDE 2, and SUCHETA SABLE 3. Pg no: 469-487 | Volume 17 | Published on: 13-10-2022

PROTECTING WOMEN' RIGHTS: A RESTORATIVE JUSTICE APPROACH IN RESOLVING MARRIAGE VOWS CASE NI MADE SUTI ARINI 1, RONALD MAWUNTU 2, CAECILIA J. J. WAHA 3, and JEMMY SONDAKH 4.

Pg no: 488-495 | Volume 17 | Published on: 14-10-2022

INTELLECTUAL CAPITAL IMPACT ON THE PERFORMANCE OF BANKS IN EGYPT DURING THE PANDEMIC COVID 19

Dr. SAMEH ABDELHAY 1, and Dr. MAGDI EL-BANNANY 2. Pg no: 496-512 | Volume 17 | Published on: 14-10-2022

QUO VADIS IN HANDLING THE SPREAD OF RADICALISM: PERSPECTIVES AND CHALLENGES OF POLICE PREVENTIVE APPROACH RONALD VARIT SABAJA 1, CAECILIA J.J. WAHA 2, DANI R. PINASANG 3, and DONNA OKTHALIA SETIABUDHI 4.

Pg no: 513-521 | Volume 17 | Published on: 14-10-2022

EFFECTIVENESS OF MODULAR LEARNING APPROACH AMONG STUDENTS IN A STATE UNIVERSITY IN THE PHILIPPINES

AIREEN ROSE C. MEJOS 1, and ELIZABETH N. FARIN 2.

Pg no: 522-530 | Volume 17 | Published on: 14-10-2022

THE ROLE OF STRATEGIC LEADERS IN ADOPTING THE STRATEGIC RENEWAL APPROACH TO IMPROVE IRAQI EDUCATIONAL ORGANIZATIONS / AN EXPLORATORY STUDY OF THE OPINIONS OF A SAMPLE OF STRATEGIC LEADERS AT THE UNIVERSITY OF TIKRIT

OMAR WASFY 1, KIFAH ABBAS MIHEMEED 2, DR. AMMAR AWAD MOHAMMED 3, and MOHAMMED SALIH HASAN 4. Pg no: 548-562 | Volume 17 | Published on: 15-10-2022

BUSINESS SCENARIO AND STRATEGIES FOR THE DEVELOPMENT OF HARMONIOUS INDUSTRIAL RELATIONS IN INDONESIA MUHAMAD FAISAL 1, MOHAMMAD SYAMSUL MAARIF 2, IDQAN FAHMI 3, and BUDI YULIANTO 4. Pg no: 563-574 | Volume 17 | Published on: 15-10-2022

rg no. 503-574 | Volume 17 | Published on. 15-10-2022

RELATIONSHIP MARKETING AND TOTAL QUALITY MANAGEMENT: CASE OF JORDANIAN COMPANIES

KHALED (M.K) ISMAIL ALSHAKE THEEP 1, MOHAMMAD M. L. AL-MA'AITAH 2, MOTTEE S. ALSHIBLY 3, MOSTAFA ALI HASSAN AL SHMAILEH 4, YOUNES A.A. MEGDADI 5, and MOHAMMAD MANSOUR ABU-JALIL 6.

Pg no: 575-590 | Volume 17 | Published on: 17-10-2022

THE ROLE OF WORK STRESS AND JOB SATISFACTION IN THE MEDIATION OF ORGANIZATIONAL CULTURE TO ORGANIZATIONAL COMMITMENT

ELLY ROMY 1, PANINGKAT SIBURIAN 2, PANIGORAN SIBURIAN 3, and SYAIFUDDIN 4. Pg no: 591-601 | Volume 17 | Published on: 17-10-2022

FACTORS AFFECTING CUSTOMER SATISFACTION WITH SERVICE QUALITY AT 5-STAR HOTELS IN HO CHI MINH CITY

NGUYEN TRUNG DUNG

Pg no: 602-608 | Volume 17 | Published on: 18-10-2022

FACTORS THAT ENHANCE EMPLOYEE'S SATISFACTION WHEN WORKING AT ANYA HOTEL

NGUYEN TRUNG DUNG

Pg no: 609-616 | Volume 17 | Published on: 18-10-2022

FACTORS INFLUENCING EMPLOYEE SATISFACTION IN THE CATERING DEPARTMENT OF A FIVE - STAR HOTEL IN HO CHI MINH CITY AFTER COVID-19 EPIDEMIC

NGUYEN TRUNG DUNG

Pg no: 617-624 | Volume 17 | Published on: 18-10-2022

DIGITAL PERSPECTIVE OF THE IMPACT OF CRM ON MARKETING PERFORMANCE

JASSIM AHMAD AL-GASAWNEH 1, GHADA HAMMAD AL-RAWASHDEH 2, NAWRAS M. NUSAIRAT 3, ALAEDDIN MOHAMMAD KHALAF AHMAD 4, ABDUL HAFAZ NGAH 5, and QAIS HAMMOURI 6. Pg no: 625-635 | Volume 17 | Published on: 18-10-2022

ASSESSMENT TO THE LEVEL OF ORGANIZATIONAL READINESS FOR CHANGE IN GOVERNMENTAL DIRECTORATES IN ZAKHO INDEPENDENT ADMINISTRATION

DLOFAN AMIN SALMAN 1, and RANJE MOHAMMAD NORI 2. Pg no: 653-665 | Volume 17 | Published on: 18-10-2022

Pg no: 053-005 | Volume 17 | Published on: 18-10-2022

FACTORS INFLUENCING QUALITY OF WORK LIFE: AN ANALYSIS ON REGISTERED CONSTRUCTION WORKERS IN TIRUNELVELI DISTRICT OF INDIA

Dr. J. SAMUEL 1, NAGA MANI. M 2, SHANKAR SUBBIAH. R.M 3, and NISHANTH ARUL DOMINIC 4. Pg no: 666-674 | Volume 17 | Published on: 18-10-2022

EFFECTS OF AGING TREATMENT ON INCONEL SPECIMEN 600, 625, 718 COATED WITH NICKEL CHROMIUM CARBIDE (CR3C2-NICR) USING SALT AND ACIDIC CORROSION METHOD

VINOD KUMAR 1, Dr. UDAYA RAVI M 2, and Dr. YUVARAJA NAIK 3. Pg no: 675-686 | Volume 17 | Published on: 18-10-2022

E- GIFTING A VALUABLE ASSET IN A SINGLE CLICK MIRAMBIGA K.S. 1, and NARAYANAN.S 2.

Pg no: 687-691 | Volume 17 | Published on: 18-10-2022

HISTORY APPROACH MODEL OF INDONESIAN DEFENSE DIPLOMACY TO INCREASE INDONESIAN CREDIBILITY IN THE SOUTH PACIFIC (HISTORICAL PERSPECTIVE OF THE RUSSIA-JAPAN WAR, 1904-1905)

SUHARTO LADJIDE 1, AMARULLA OCTAVIAN 2, HERLINA JR. SARAGIH 3, and I GEDE SUMERTHA 4.

Pg no: 692-701 | Volume 17 | Published on: 18-10-2022

THE EFFECT OF E-COMMERCE ADOPTION ON THE PERFORMANCE OF MICRO, SMALL, AND MEDIUM ENTERPRISES MSMES

RIRIN WULANDARI 1, and WEI-LOON KOE 2. Pg no: 729-741 | Volume 17 | Published on: 19-10-2022

MIGRANT REMITTANCES AND TAX MOBILIZATION IN MOROCCO : THE TRANSMISSION CHANNELS OF THE VALUE-ADDED TAX AND

INSTITUTIONAL QUALITY

SALAH EDDINE SALHI 1, MOHAMED JALLAL EL ADNANI 2, and FATIMA TOUHAMI 3.

Pg no: 742-761 | Volume 17 | Published on: 19-10-2022

ENTERPRENEURIAL MANAGEMENT ANALYSIS OF MICRO, SMALL AND MEDIUM ENTERPRISES IN THE ERA OF COVID-19 PANDEMIC WITH A QUALITATIVE PHENOMENOLOGY APPROACH

NUNIK HARIYANI 1, NOVY RACHMA HERAWATI 2, and ANDRI HASMORO KUSUMO BROTO 3.

Pg no: 762-769 | Volume 17 | Published on: 19-10-2022

THE EFFECTIVENESS OF THE FAMILY HOPE PROGRAM THROUGH FAMILY DEVELOPMENT SESSIONS

IEKE SARTIKA IRIANY 1, ROSTIENA PASCIANA 2, MELIN NURAENI 3, FRISKA PRASTYA HARLIS 4, and MOHD. IDRIS DALIMUNTHE 5.

Pg no: 770-778 | Volume 17 | Published on: 20-10-2022

IMPLEMENTING GOOD FAITH PRINCIPLE BETWEEN DMS PROGROWERS LTD AND TANGAN PERTOLONGAN BALL FOUNDATION: ASSESSING THEIR LEGAL OBLIGATIONS

LUKAS BANU 1, DESAK PUTU DEWI KASIH 2, IDA BAGUS WYASA PUTRA 3, and I KETUT WESTRA 4. Pg no: 779-787 | Volume 17 | Published on: 20-10-2022

Pg no: 7/9-787 | Volume 17 | Published on: 20-10-2022

LEAD SECONDARY X LIBRARIES IN AN ISLAND: A COMPETITIVE ADVANTAGE

NATHANIEL G. GIDO 1, LIGAYA A. BATIANCILA 2, CATHERINE R. OFQUERIA 3, CHITO R. VILLACAMPA 4, BLETH STEPHANIE T. PACILAN 5, and EMELITA G. POSTRERO 6. Pg no: 788-804 | Volume 17 | Published on: 20-10-2022

EXPLORATORY STUDY ON SOCIAL MEDIA USAGE AND INTERNATIONAL RELATIONS BETWEEN PHILIPPINES AND AMERICA Dr. NATHANIEL G. GIDO 1, Dr. ALJORIZ M. DUBLIN 2, Dr. VINCENT PADILLA 3, Dr. PRISCILLA CANOY 4, ROBERTO CARATAO JR. 5, and SULPICIA VILLACERAN 6. Pg no: 805-811 | Volume 17 | Published on: 20-10-2022

PHILOSOHPY ON LEADERSHIP AND MANAGEMENT: MEJARITO'S ATHLETIC DIRECTORSHIP THEORY Dr. CRESENCIO L.MEJARITO 1, Dr. NATHANIEL G. GIDO 2, Dr. BRIAN A. VASQUEZ 3, VALERIE A. MALIGON 4, Dr. MARK CHRISTIAN I. SIWA 5, and Dr. FLORIPIS A. MONTECILLO 6. Pg no: 812-821 | Volume 17 | Published on: 20-10-2022

YIELD RESPONSE OF SELECTED RICE VARIETIES TREATED WITH DIFFERENT PHOSPHORUS LEVELS AND MYCORRHIZAE SP JANICE M. BAYSA Pg no: 822-846 | Volume 17 | Published on: 20-10-2022 EVALUATING THE FINANCIAL PERFORMANCE IN JORDANIAN COMMERCIAL BANKS UNDER (COVID-19) MOHAMMAD BDIER 1, and LINA WARRAD 2. Pg no: 847-872 | Volume 17 | Published on: 22-10-2022 THE POLICE ROLE IN DRUGS ERADICATION THROUGH THE KAMPUNG TANGGUH PROGRAM (CASE STUDY OF PANDEGLANG DISTRICT, BANTEN PROVINCE) ALIF KOMALDI 1, and SURYA NITA 2. Pg no: 873-888 | Volume 17 | Published on: 22-10-2022 GENDER-BASED STUDENTS' OFFENSES RECORD MANAGEMENT SYSTEM LANCE JAY T. MONTAL BAN DIT Pa no: 889-897 | Volume 17 | Published on: 22-10-2022 HUMAN RESOURCE MANAGEMENT PRACTICES AND EFFECTIVENESS OF FOOD MANUFACTURING FIRMS IN SOUTHWEST, NIGERIA TOLUWALASE ADEYEMI, FADUN 1, ROSELINE MOYOSORE OJOKUKU, 2, and DAVID OLUWATOYIN OLOYEDE 3. Pg no: 898-912 | Volume 17 | Published on: 22-10-2022 THE EFFECT OF WORK ENVIRONMENT ON EMPLOYEE PERFORMANCE MEDIATED BY REMUNERATION IN STATE UNIVERSITIES SULAIMAN HELMI 1, and BAKTI SETYADI 2. Pg no: 913-926 | Volume 17 | Published on: 22-10-2022 ATTITUDE TYPE AND ENTREPRENEURIAL INTENTIONS OF UNDERGRADUATES IN PUBLIC AND PRIVATE UNIVERSITIES IN OGUN STATE, NIGERIA OGUNWOYE, A. A. 1, OJOKUKU, R. M. 2, and LAOSEBIKAN, J. O. 3. Pg no: 927-935 | Volume 17 | Published on: 22-10-2022 MEDIATING ROLE OF BRAND EQUITY ON THE EFFECTS OF SOCIAL MEDIA MARKETING ON CUSTOMER BUYING INTENTION IN THE CONTEXT OF ENTREPRENEURIAL FIRMS ALA'EDDIN AHMAD 1, DANAH AL-ABED 2, JASSIM AHMAD AL-GASAWNEH 3, OLA AL-HADID 4, and NOOR JAMAL SALEH 5. Pa no: 936-961 | Volume 17 | Published on: 22-10-2022 A STUDY OF ASSET AND LIABILITY MANAGEMENT WITH REFERENCE TO DYTECH ENGINEERING (INDIA) PVT.LTD Dr. ANIL ARUN POMAN 1, Dr. RISHIKAYSH KAAKANDIKAR 2, and Dr. CHANDRAKANT ANNASHEB THORAT 3. Pg no: 962-973 | Volume 17 | Published on: 22-10-2022 REGIONAL INEQUALITY OF EMPLOYMENT, PROHIBITION IN EUROPEAN INTEGRATION Dr. SC. AGIM BEOIRI Pg no: 974-982 | Volume 17 | Published on: 26-10-2022 A COMPARATIVE STUDY ON EMOTIONAL INTELLIGENCE OF SECONDARY SCHOOL STUDENTS BELONG TO BIOLOGICAL HOME AND SATRA IN THE DISTRICT OF MAJULI. ASSAM Dr. PRASANTA KHANIKAR 1, and BIJOY TIMUNG 2. Pg no: 983-991 | Volume 17 | Published on: 26-10-2022 RELIGIOUS RIVALRIES BETWEEN ROME AND BYZANTIUM AND INFLUENCES IN THE ARBERIAN TERRITORIES Dr. MUHAMET OERIMI Pg no: 992-997 | Volume 17 | Published on: 26-10-2022 AN EFFECTIVE AND PORTABLE IOT BASED AIR POLLUTION MONITORING SYSTEM G. V. SRIDHAR 1, A. VAMSIDHAR 2, K. SAI KIRAN 3, K. SAI KUMAR 4, and K.D.S. PRATHYUSHA 5. Pg no: 998-1007 | Volume 17 | Published on: 26-10-2022 DEFENSE SCIENCE IN CONTRIBUTING INDONESIA ECONOMIC GROWTH: INDONESIA 2045 EKO G SAMUDRO 1, SISWO HADI SUMANTRI 2, SYAIFUL ANWAR 3, and ICHSAN MALIK 4. Pg no: 1008-1022 | Volume 17 | Published on: 26-10-2022 IMPACT OF THE TELOK MELANO-SEMATAN PAN-BORNEO HIGHWAY ON THE HOMESTAY SECTOR IN TELOK MELANO, SARAWAK DILAH TUAH 1, CHONG SHIN 2, and MUHAMMAD JAZLAN BIN AHMAD KHIRI 3. Pg no: 1023-1030 | Volume 17 | Published on: 26-10-2022 FINANCIAL DEVELOPMENT IMPACT ON RENEWABLE ENERGY FOR CARBON NEUTRALITY AND SUSTAINABILITY LAMIAA SAAD MOHAMED RAMADAN 1, MEDHAT EL-AKKAD 2, and KHAIRIA ABDEL FATTAH 3, Pg no: 1031-1039 | Volume 17 | Published on: 26-10-2022

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ANANDA SIRAPHATTHADA 1, DUANCKAMOL THITVESA 2, PAWINTANA CHARDENBOON 3, and WALALLUCK WITKITTILUCK 4. gne:1143-1133 Volume 17 Published or: 25-10-2022 MODERATING ROLE OF PACKAGING ATTRACTIVENESS IN THE RELATIONSHIP OF PACKAGING DESIGN, TECHNOLOGY ACQUISITION IND INTERNATIONAL PERFORMANCE OF THAI BUSINESSES ANANDA SIRAPHATTHADA 1, DUANCKAMOL THITVESA 2, PAWINTANA CHARDENBOON 3, and WALALUCK WITKITTILUCK 4. gne:1154-1164 Volume 17 Published or: 25-10-2022 HOPPERS PERCEPTION TOWARDS MALL RETAIL FORMATS IN CHENNAI CITY MIRIUM SWARNA P 1, and Dr. S. CHANDRASEARAN 2. gne: 1154-112 Volume 17 Published or: 27-10-2022 A STUDY ON WORKPLACE SPIRITUALITY AND EMPLOYEE ENGAGEMENT VESHA PARVEEN S 1, and Dr. BUNITAS. MONICA, B E, MBA, Ph. D. 2. gne: 1154-112 Volume 17 Published or: 27-10-2022 A STUDY ON WORK FROM HOME DURING COVID 19 PANDEMIC: AN EMPLOYEE'S PERSPECTIVE NESH S 1, BALA MURIGAN M 2, and RAMBABU CHERUKUR 3. gne: 1154-112 Volume 17 Published or: 27-10-2022 A STUDY ON WORK FROM HOME DURING COVID 19 PANDEMIC: AN EMPLOYEE'S PERSPECTIVE NESH S 1, BALA MURIGAN M 2, and RAMBABU CHERUKUR 3. gne: 1154-112 Volume 17 Published or: 27-10-2022 A STUDY ON IMPACT OF EMPLOYEE'S ATTITUDE IN ORGANIZATION CULTURE IN HYUNDAI AREL ROYSTEN J 1, and Dr. E. ANANDHARAJA 2. gne: 1154-112 Volume 17 Published or: 27-10-2022 INALYSIS OF BANKING CREDIT RELAXATION BASED ON CREDIT AGREEMENT LAW DURING THE COVID-19 PANDEMIC PERIOD BOUL RAVIM gne: 1154-112 Volume 17 Published or: 27-10-2022 INALYSIS OF BANKING CREDIT RELAXATION BASED ON CREDIT AGREEMENT LAW DURING THE COVID-19 PANDEMIC PERIOD BOUL RAVIM gne: 1154-116 Volume 17 Published or: 27-10-2022 IFFECT OF WORKPLACE INCIVILITY ON WITHDRAWAL BEHAVIOR OF IT EMPLOYEES AKTHI VONESH A 1, and Dr. BURING, RE, MBA, PRO2. gne: 1154-120 Volume 17 Published or: 27-10-2022 INSTUDY ON POSITIVE CLASSROOM MILLIEU AND RATIONAL BELIEVES AMONG IX STANDARD STUDENTS K K LOPYSH 1, and Dr. L GEORGE STEPHEN 2.	g no: 1127-1142 Volume 17 Published on: 26-	10-2022
<pre>pre:1143-1131 Yolume 17 Published on: 25-10-2022</pre>	OCAL PRODUCT DEVELOPME	NT MODEL TO INCREASE COMMUNITY ECONOMIC POTENTIAL OF RANONG PROVINCE, THAILAND
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ARIUM SWARNA P 1, and Dr. S. CHANDRASEKARAN 2. (g no: 1165-1172 Volume 17 Published on: 27-10-2022 A STUDY ON WORKPLACE SPIRITUALITY AND EMPLOYEE ENGAGEMENT VYESHA PARVEENS 1, and Dr. BENTA S. MONICA, B.E., MBA., Ph.D. 2. (g no: 1173-1180 Volume 17 Published on: 27-10-2022 A STUDY ON WORK FROM HOME DURING COVID 19 PANDEMIC: AN EMPLOYEE'S PERSPECTIVE INRESHS 1, BALA MURUGAN M 2, and RAMBABU CHERUKUR 3. (g no: 1181-1187 Volume 17 Published on: 27-10-2022 A STUDY ON IMPACT OF EMPLOYEE'S ATTITUDE IN ORGANIZATION CULTURE IN HYUNDAI IAREL ROYSTEN 1, 1, and Dr. E. ANANDHARAJA 2. (g no: 1188-1195 Volume 17 Published on: 27-10-2022 A NALLYSIS OF BANKING CREDIT RELAXATION BASED ON CREDIT AGREEMENT LAW DURING THE COVID-19 PANDEMIC PERIOD IBBUL RAHIM (g no: 1196-1208 Volume 17 Published on: 27-10-2022 A STUDY ON WORKPLACE INCIVILITY ON WITHDRAWAL BEHAVIOR OF IT EMPLOYEES IFFECT OF WORKPLACE INCIVILITY ON WITHDRAWAL BEHAVIOR OF IT EMPLOYEES IAXTHI YORMEN 17 Published on: 27-10-2022 A STUDY ON POSITIVE CLASSROOM MILIEU AND RATIONAL BELIEVES AMONG IX STANDARD STUDENTS Ir. K. DEVISRI 1, and Dr. L. GEORGE STEPHEN 2.	AND INTERNATIONAL PERFOR (ANANDA SIRAPHATTHADA 1, DUANGKAMOL	MANCE OF THAI BUSINESSES THITIVESA 2, PAWINTANA CHAROENBOON 3, and WALAILUCK WITKITTILUCK 4.
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DINESH S 1, BALA MURUGAN M 2, and RAMBABU CHERUKUR 3. g no: 1181-1187 Volume 17 Published on: 27-10-2022 A STUDY ON IMPACT OF EMPLOYEE'S ATTITUDE IN ORGANIZATION CULTURE IN HYUNDAI DAREL ROYSTEN .1 1, and Dr. E. ANANDHARAJA 2. g no: 1188-1195 Volume 17 Published on: 27-10-2022 ANALYSIS OF BANKING CREDIT RELAXATION BASED ON CREDIT AGREEMENT LAW DURING THE COVID-19 PANDEMIC PERIOD NBDUL RAHIM g no: 1196-1208 Volume 17 Published on: 27-10-2022 EFFECT OF WORKPLACE INCIVILITY ON WITHDRAWAL BEHAVIOR OF IT EMPLOYEES SAKTHI VIGNESH. A 1, and Dr. BENITA S. MONICA, B.E., MBA, PhD 2. g no: 1209-1216 Volume 17 Published on: 27-10-2022 A STUDY ON POSITIVE CLASSROOM MILIEU AND RATIONAL BELIEVES AMONG IX STANDARD STUDENTS Dr. K. DEVISRI 1, and Dr. L. GEORGE STEPHEN 2.	A STUDY ON WORK FROM HON	IE DURING COVID 19 PANDEMIC: AN EMPLOYEE'S PERSPECTIVE
A STUDY ON IMPACT OF EMPLOYEE'S ATTITUDE IN ORGANIZATION CULTURE IN HYUNDAI AREL ROYSTEN J. 1, and Dr. E. ANANDHARAJA 2. (g no: 1188-1195 Volume 17 Published on: 27-10-2022 ANALYSIS OF BANKING CREDIT RELAXATION BASED ON CREDIT AGREEMENT LAW DURING THE COVID-19 PANDEMIC PERIOD (BDUL RAHIM (g no: 1196-1208 Volume 17 Published on: 27-10-2022 EFFECT OF WORKPLACE INCIVILITY ON WITHDRAWAL BEHAVIOR OF IT EMPLOYEES (AKTHI VIGNESH. A 1, and Dr. BENITA S. MONICA, B.E., MBA., PhD 2. (g no: 1209-1216 Volume 17 Published on: 27-10-2022 A STUDY ON POSITIVE CLASSROOM MILIEU AND RATIONAL BELIEVES AMONG IX STANDARD STUDENTS (r.K. DEVISRI 1, and Dr. L. GEORGE STEPHEN 2.	INESH S 1, BALA MURUGAN M 2, and RAMBA	ABU CHERUKUR 3.
AREL ROYSTEN. I 1, and Dr. E. ANANDHARAJA 2. g no: 1188-1195 Volume 17 Published on: 27-10-2022 ANALYSIS OF BANKING CREDIT RELAXATION BASED ON CREDIT AGREEMENT LAW DURING THE COVID-19 PANDEMIC PERIOD BDUL RAHIM g no: 1196-1208 Volume 17 Published on: 27-10-2022 EFFECT OF WORKPLACE INCIVILITY ON WITHDRAWAL BEHAVIOR OF IT EMPLOYEES AKTHI VIGNESH. A 1, and Dr. BENITA S. MONICA, B.E., MBA., PhD 2. g no: 1209-1216 Volume 17 Published on: 27-10-2022 A STUDY ON POSITIVE CLASSROOM MILIEU AND RATIONAL BELIEVES AMONG IX STANDARD STUDENTS Ir. K. DEVISRI 1, and Dr. L. GEORGE STEPHEN 2.	g no: 1181-1187 Volume 17 Published on: 27-	10-2022
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EFFECT OF WORKPLACE INCIVILITY ON WITHDRAWAL BEHAVIOR OF IT EMPLOYEES AKTHI VIGNESH. A 1, and Dr. BENITA S. MONICA, B.E., MBA., PhD 2. g no: 1209-1216 Volume 17 Published on: 27-10-2022 A STUDY ON POSITIVE CLASSROOM MILIEU AND RATIONAL BELIEVES AMONG IX STANDARD STUDENTS Ir. K. DEVISRI 1, and Dr. L. GEORGE STEPHEN 2.		
AKTHI VIGNESH. A 1, and Dr. BENITA S. MONICA, B.E., MBA., PhD 2. g no: 1209-1216 Volume 17 Published on: 27-10-2022 A STUDY ON POSITIVE CLASSROOM MILIEU AND RATIONAL BELIEVES AMONG IX STANDARD STUDENTS Ir. K. DEVISRI 1, and Dr. L. GEORGE STEPHEN 2.	g no: 1196-1208 Volume 17 Published on: 27-	10-2022
g no: 1209-1216 Volume 17 Published on: 27-10-2022 A STUDY ON POSITIVE CLASSROOM MILIEU AND RATIONAL BELIEVES AMONG IX STANDARD STUDENTS Ir. K. DEVISRI 1, and Dr. L. GEORGE STEPHEN 2.	EFFECT OF WORKPLACE INCIV	ILITY ON WITHDRAWAL BEHAVIOR OF IT EMPLOYEES
A STUDY ON POSITIVE CLASSROOM MILIEU AND RATIONAL BELIEVES AMONG IX STANDARD STUDENTS Ir. K. DEVISRI 1, and Dr. L. GEORGE STEPHEN 2.		
Ir. K. DEVISRI 1, and Dr. L. GEORGE STEPHEN 2.		
	A STUDY ON WORKPLACE CUI.	
RCHANALS 1, SUNDARESH. B 2, and Dr. GIGI G.S 3.	A STUDY ON WORKPLACE CUL RCHANA. S 1, SUNDARESH. B 2, and Dr. GIGI	

Pg no: 1230-1235 | Volume 17 | Published on: 27-10-2022

WORKING CAPITAL MANAGEMENT AND FINANCIAL PERFORMANCE NEXUS: EVIDENCE FROM AFRICAN MANUFACTURING COMPANIES

RAJI SADIQ A., 1, and ADENIKINJU OLAYINKA O., 2. Pg no: 1257-1272 | Volume 17 | Published on: 27-10-2022

A RESEARCH ON MATERIAL HANDLING IN WAREHOUSE

V. VAISHNAVI 1, A. VARSHIK 2, and RAMKUMAR. C 3. Pg no: 1273-1278 | Volume 17 | Published on: 27-10-2022

IMPACT OF GROUP CONFLICT ON EMPLOYEE DEVELOPMENT GANESH. T 1, CLARA BENITA JESULA 2, and Dr. MAHESH. V. J 3. Pa no: 1279-1285 | Volume 17 | Published on: 27-10-2022

A STUDY ON EMPLOYEE RESISTANCE TOWARDS ORGANISATIONAL CHANGE

K.R. SURYA 1, T.M. MANOJ 2, and Dr. MAHESH.V.J 3. Pg no: 1286-1294 | Volume 17 | Published on: 27-10-2022

HEALTH CARE PROFESSIONAL'S ATTITUDES TOWARDS SAFE AND HYGIENIC PRACTICE IN THE HOSPITAL AUXILIYA PREETHI.M 1, SAKTHIABINAYA, S.2, and MANO SAMUELRAJ 3.

Pg no: 1295-1303 | Volume 17 | Published on: 27-10-2022

INFLUENCES OF CULTURE AND STRUCTURE ON EFFICACY: ROLE OF STRUCTURE

 QUANG LINH HUYNH

 Pg no: 1304-1312
 | Volume 17
 | Published on: 27-10-2022

A STUDY ON EMPLOYEES' SELF CONTROL MECHANISMS FOLLOWED AT THEIR WORKPLACE WITH RESPECT TO MANUFACTURING COMPANY IN CHENNAI CITY R. PAVITHRA 1, and K. C. RAJA SHREE 2.

Pa no: 1313-1318 | Volume 17 | Published on: 27-10-2022

A STUDY ON THE EFFECTIVENESS OF SENSITIVITY TRAINING PROGRAM PROVIDED TO EMPLOYEES IN TATA CONSULTANCY SERVICES

S. NIVEDHITHA 1, M. DEVI 2, and Dr. E. ANANDHARAJA 3. Prino: 1319-1327 | Volume 17 | Published on: 27-10-2022

AN INVESTIGATION OF FACTORS AND CHALLENGES INFLUENCING NON-COMPLIANCE WITH PROCUREMENT GUIDELINES WITHIN THE KZN DEPARTMENT OF HEALTH

SITHEMBILE GADIOSA MKHIZE 1, NIRMALA DORASAMY 2, and Dr. EMEM ANWANA 3.

Pg no: 1328-1346 | Volume 17 | Published on: 27-10-2022

A NEXUS OF CONTROL, IDENTIFICATION, SOCIAL TIES, EMOTIONS AND SUCCESSION ON OPERATION PERFORMANCE OF PHARMACEUTICAL BUSINESS IN THAILAND

CHAYANAN KERDPITAK 1, CHUMPON RODJAM 2, CHOLPASSORN SITTHIWARONGCHAI 3, WAN-HSUAN YEN 4, and SITDHINAI CHANTRANON 5. Pg no: 1347-1360 | Volume 17 | Published on: 27-10-2022

EXPLORING THE TECHNIQUES THAT CAN ELIMINATE IRREGULAR EXPENDITURE ON PROCUREMENT MANAGEMENT WITHIN THE KZN DEPARTMENT OF HEALTH

SITHEMBILE GADIOSA MKHIZE 1, and NIRMALA DORASAMY 2.

Pg no: 1361-1375 | Volume 17 | Published on: 27-10-2022

EFFECT OF POLITICAL ENVIRONMENT, SOCIAL NORMS, AND SOCIAL ENGAGEMENT ON THE QUALITY OF LIFE IN ELDERLY PERSON IN NORTHEASTERN THAILAND

WIJITTRA SRISORN 1, SUNTHAN CHAYANON 2, and SUTHAM CHEURPRAKOBKIT 3. Pa no: 1376-1385 | Volume 17 | Published on: 27-10-2022

A STUDY ON WORK STRESS MANAGEMENT

SHAIK KARISHMA 1, and Dr. GIGI G.S 2. Pg no: 1386-1393 | Volume 17 | Published on: 27-10-2022

ARCHITECT/CIVIL ENGINEER INTEREST TOWARDS SUSTAINABLE MATERIALS FOR CONSTRUCTION

L. ABIRAMI 1, and Dr. P. PRAVEEN KUMAR 2.

Pg no: 1394-1398 | Volume 17 | Published on: 27-10-2022

DOES PERFORMANCE APPRAISAL SYSTEM IN ORGANIZATION IS SATISFACTORY?-INSIGHT FROM INDIAN CONTEXT

PRIYA. S 1, and WILLIAM ROBERT. P 2.

Pg no: 1399-1406 | Volume 17 | Published on: 27-10-2022

CHANGE IN AN ORGANISATION CREATES AN IMPACT: INSIGHTS FROM INDIAN PERSPECTIVE

DIVYA. K 1, K. JAGADEESH 2, and WILLIAM ROBERT. P 3. Pg no: 1407-1414 | Volume 17 | Published on: 27-10-2022

LOCAL FINANCIAL POLICY IMPLEMENTATION STRATEGY: STUDY OF BANDUNG REGENCY GOVERNMENT BUDGET FOR FISCAL YEAR 2018-2020

FEBBY SURYATRISNA S. 1, BAMBANG HERU P. 2, TAQWATY FIRDAUSIJAH 3, and MAKBUL MANSYUR 4. Pg no: 1415-1432 | Volume 17 | Published on: 27-10-2022

A STUDY OF EXCELLENCE OF LEADERSHIP TOWARDS ORGANIZATION DEVELOPMENT IN TAFE INDUSTRIES

R. KEERTHIVASAN 1, and Dr. L. ANITHA 2.

Pg no: 1433-1439 | Volume 17 | Published on: 27-10-2022

PREDICTING THE ISSUANCE OF MODIFIED OPINION ON GOING CONCERN ISSUE BASED ON THE COMPANY FINANCIAL RATIOS DURING THE COVID-19 CRISIS PERIOD

FATHI HILMY ARSADIPURA

Pg no: 1440-1458 | Volume 17 | Published on: 27-10-2022

PERFORMANCE MANAGEMENT REVISITED: A CASE STUDY OF EMERGENCY MEDICAL AND RESPONSE SERVICES IN SOUTH AFRICA MALALIE DIPOLED NORMAN 1 and NIRMALA DORASAMY 2

Pg no: 1459-1470 | Volume 17 | Published on: 27-10-2022

PERFORMANCE OF VILLAGE-OWNED ENTERPRISES TO IMPROVE THE WELFARE OF VILLAGE COMMUNITIES: A CASE STUDY IN VILLAGE-OWNED ENTERPRISES IN WEST BANDUNG REGENCY

RADEN BUDI HENDARIS 1, EDDY WINARSO 2, and RAHKMAT SIRAZ 3. Pg no: 1471-1485 | Volume 17 | Published on: 27-10-2022

1910.1471-1403 | Volume 17 | Labianed on: 27-10-2022

A STUDY ON IMPACT OF WORK LIFE BALANCE OF IT EMPLOYEES

KOUSAYASEN. G 1, SHAKTHI. S 2, and RAMBABU CHERUKUR 3. Pg no: 1486-1493 | Volume 17 | Published on: 27-10-2022

A STUDY ON INFLUENCE OF WORK ENVIRONMENT ON TEACHERS' PERFORMANCE WITH RESPECT TOHIGHER SECONDARY SCHOOLS IN CHENNAI CITY

S. MANIKANDAN 1, and K.C. RAJA SHREE 2.

Pg no: 1494-1501 | Volume 17 | Published on: 27-10-2022

THE USER'S PERSPECTIVE ON MOBILE WALLET PAYMENT SYSTEM AND ITS DETERMINANTS

KAREN LICIA.D 1, HANNAH WINCY.A 2, and Dr. P. PRAVEEN KUMAR 3. Pg no: 1502-1507 | Volume 17 | Published on: 27-10-2022

IMPLEMENTATION OF SMART DEFENSE BUILDING IN ZENI UNIT CONSTRUCTION CAPABILITY AGUNG PRAPSETYO 1, IRDAM AHMAD 2, YANTO 3, EDY SAPTONO 4, and KIKI LESTARI 5.

Pg no: 1508-1517 | Volume 17 | Published on: 28-10-2022

ROAD IMPROVEMENT USING RIGID PAVEMENT ON THE TARAKAN CITY ROAD

DR. ING DAUD NAWIR, S.T., M.T. 1, MUHAMMAD DJAYA BAKRI 2, and IIF AHMAD SYARIF 3. Pg no: 1518-1522 | Volume 17 | Published on: 28-10-2022

TYPES OF MUSIC AS CORRELATE OF DEVIANT BEHAVIOUR AMONG UNDERGRADUATES IN SELECTED UNIVERSITY IN OGUN STATE, NIGERIA

RUTH A. ADERANTI 1, ABIOLA OYINLOLA 2, and BENJAMIN O. OJUOLA 3.

Pg no: 1523-1531 | Volume 17 | Published on: 28-10-2022

THE INFLUENCE OF NAGARI'S INSTITUTIONAL AND FINANCIAL MANAGEMENT ON THE PERFORMANCE OF SUSTAINABLE NAGARI DEVELOPMENT IN WEST SUMATRA PROVINCE

HENDRI SATRIA 1, SYAMSUL AMAR 2, and YUNIA WARDI 3.

Pg no: 1532-1545 | Volume 17 | Published on: 28-10-2022

MORPHOLOGICAL CHARACTERS, PRODUCTION, AND N-CONTENT OF SOYBEAN LEAVES (GLYCINE MAXL. MERRIL) UNDER WATER STRESS CONDITIONS WITH ORGANIC FERTILIZER MEDIA

MURNI SARI RAHAYU 1, NURHAYATI 2, SURYA DHARMA 3, YAYUK PURWANINGRUM 4, SUSAN NOVRINI 5, YENNI ASBUR 6, and IFANDA ARI SUKMA 7.

Pg no: 1546-1553 | Volume 17 | Published on: 28-10-2022

USER'S PERCEPTION ON THE ADOPTION OF COMPUTER ASSISTED AUDIT TOOLS AND TECHNIQUES (CAATTS) IN DETECTING FRAUD AMONGST DEPOSIT MONEY BANKS

ADEYANJU, OLANREWAJU DAVID 1, and ADENIKINJU, OLAYINKA 2.

Pg no: 1570-1581 | Volume 17 | Published on: 28-10-2022

HUMAN CAPITAL MANAGEMENT MODEL ON SMALL ENTERPRISES PERFORMANCE IN RURAL AREAS OF WEST BANDUNG REGENCY, INDONESIA

WAHYUDI 1, and MASYDZULHAK DJAMIL MZ 2. Pg no: 1582-1600 | Volume 17 | Published on: 28-10-2022

EDUCATIONAL INSTITUTIONAL MANAGEMENT: PEDAGOGICAL AND DISTRIBUTED LEADERSHIP-A COMPETENCIES BASED LEARNING MODEL

HUDA AL-KUBAISI 1, SAYED SHAHBAL 2, and AMNA KHAN 3. Pg no: 1601-1622 | Volume 17 | Published on: 28-10-2022

THE IMPACT OF SELECTED MACROECONOMIC VARIABLES ON THE VOLUME OF CIRCULATION: EVIDENCE FROM EMERGING STOCK EXCHANGE MARKET

MOHAMMAD SULIEMAN MOHAMMAD JARADAT 1, and TAYSEER ALI AL-MOMANI 2. Pg no: 1623-1631 | Volume 17 | Published on: 28-10-2022

IMPACT OF COMPUTER ASSISTED AUDIT TOOLS AND TECHNIQUES (CAATTS) ON FRAUD DETECTION: EVIDENCE FROM DEPOSIT MONEY BANKS IN NIGERIA

ADEYANJU, OLANREWAJU DAVID 1, and ADENIKINJU, OLAYINKA 2. Pa no: 1632-1647 | Volume 17 | Published on: 28-10-2022

PERFORMANCE OF TRAFFIC CHARACTERISTICS DUE TO BOTTLENECK ON THE MAROS RIVER BRIDGE

ANDI BATARI ANGKA 1, ANDI ERDIANSA 2, DASRY PASMAR 3, HASMAR HALIM 4, and ABDUL AZIS 5. Pg no: 1648-1661 | Volume 17 | Published on: 28-10-2022

WEAR RESISTANCE OF DLC COATED STEEL SUBSTRATES IN OIL LUBRICATION CONDITIONS FOR HYDRAULIC APPLICATIONS KESHAV M 1, SHANMUKHA NAGARAJ 2, A BHARATISH 3, V A GIRISH 4, and UDAYASHANKAR S 5.

Pg no: 1662-1675 | Volume 17 | Published on: 28-10-2022

BREAST CANCER IDENTIFICATION AND CLASSIFICATION USING FCM BASED DIVISION ALGORITHMS AND LLRBENN AMBIKA L G 1, Dr. T N ANITHA 2, Dr. JAYASUDHA K 3, and Dr. MOHAMED RAFI 4.

Pg no: 1676-1691 | Volume 17 | Published on: 28-10-2022

DEVELOPMENT OF PREVENTION AND CONTROL ON TUBERCULOSIS MODEL IN SAMUT PRAKAN PROVINCE

PRAKIT WONGPRASERT

Pg no: 1692-1702 | Volume 17 | Published on: 29-10-2022

WIDE-RANGE LOW-POWER 1.12PS JITTER DELAY LOCKED LOOP BY A NOVEL LOCK-DETECTION TECHNIOUE

ABBAS SHAKERI 1, MEHDI RADMEHR 2, and ALIREZA GHORBANI 3.

Pg no: 1703-1715 | Volume 17 | Published on: 29-10-2022

TRIAL IN ABSENTIA AND EXPLICIT CHARGES AGAINST CORRUPTORS IN THE PERSPECTIVE OF ISLAMIC LAW

ANDRY SYAFRIJAL TANJUNG 1, ASMUNI 2, and HASAN MATSUM 3. Pg no: 1716-1723 | Volume 17 | Published on: 29-10-2022

TIRTA EMPUL TOURISM ATTRACTION: A MIRROR OF CULTURAL TOURISM QUALITY IN BALI

NI KETUT ARISMAYANTI 1, and IRMA RAHYUDA 2.

Pg no: 1724-1743 | Volume 17 | Published on: 29-10-2022

THE IMPACT OF COLLABORATIVE INNOVATION ON STRATEGIC ADAPTATION: THE MODERATING ROLE OF ORGANIZATIONAL CHARACTERISTICS OF BANKS IN JORDAN

ALAEDDIN AHMAD 1, BARAA AL-BADAWI 2, MOHAMMAD ABUHASHESH 3, JASSIM AHMAD AL-GASAWNEH 4, JASSIM AHMAD AL-GASAWNEH 5, and MARHANA MOHAMED ANUAR 6. Pg no: 1744-1766 | Volume 17 | Published on: 31-10-2022

CHARACTERISTICS OF THE CONFLICT ADMINISTRATIVE IN THE REPUBLIC OF KOSOVO

Dr. PETRIT NIMANI 1, and ARTAN MALOKU 2.

Pg no: 1767-1770 | Volume 17 | Published on: 31-10-2022

RELATIONSHIP BETWEEN TALENT ACQUISITION EXPERIENCE AND EMPLOYEE ENGAGEMENT IN IT SECTOR-AN INTEGRATIVE REVIEW

SANJAY KUMAR RAWAT 1, and Dr. JYOTI VIDHANI 2.

Pg no: 1771-1791 | Volume 17 | Published on: 31-10-2022

INFLUENCE OF INTELLECTUAL CAPITAL, OWNERSHIP STRUCTURE, AND PROFIT VOLATILITY ON COMPETITIVE ADVANTAGE WITH VARIABLE INTERVENING RISK CULTURE CHAIN

ADELINA SURYATI 1, and ETTY MURWANINGSARI 2,

Pg no: 1792-1816 | Volume 17 | Published on: 31-10-2022

DEVELOPMENT OF DROWSINESS DETECTION TECHNOLOGY BASED ON COMMAND LINE INTERFACE APPLICATION EUIS NINA SAPARINA YULIANI 1, I PUTU GEDE ADIATMIKA 2, KETUT TIRTAYASA 3, and HARDIANTO IRIDIASTADI 4. Pg no: 1817-1826 | Volume 17 | Published on: 31-10-2022

FUZZY ANALYTICAL HIERARCHY PROCESS FOR SELECTING PRIORITY STRATEGIES IN IMPROVING EFFECTIVE LEADERSHIP: INSIGHT FROM INDONESIA TAX OFFICES

REZA SALEH 1, MOHAMMAD SYAMSUL MAARIF 2, LUKMAN M BAGA 3, and HERIEN PUSPITAWATI 4. Pg no: 1827-1839 | Volume 17 | Published on: 31-10-2022

MACROECONOMIC POLICIES AND INCLUSIVE GROWTH IN NIGERIA

Dr. EFFIONG, C. E 1, Dr. PETER UBI 2, ENANG UDAH 3, and Dr. EBI, BASSEY OKON 4. Pg no: 1840-1855 | Volume 17 | Published on: 31-10-2022

CREATION OF A SPECTRAL LIBRARY OF ROCKS AND MINERALS OF THE BUKANTAU MOUNTAINS (CENTRAL KYZILKUM)

A.R. ASADOV 1, SH.I. AKHMADOV 2, A.B. GOIPOV 3, Z.M. MUSAKHONOV 4, and A.R. ALMORDONOV 5. Pg no: 1856-1864 | Volume 17 | Published on: 31-10-2022

REPORTS BETWEEN THE NORTH ATLANTIC TREATY ORGANIZATION - NATO AND THE EUROPEAN UNION

Dr. NUHI OSMANI 1. Dr. PETRIT NIMANI 2. and ALBAN MALIOI 3. Pg no: 1865-1871 | Volume 17 | Published on: 31-10-2022

IMPLEMENTATION OF STREET VENDOR RESTRUCTURING POLICY IN THE CITY OF CIREBON

ISKANDAR ZULKARNAEN 1, BAMBANG HERU PURWANTO 2, and ALI ANWAR 3. Pg no: 1872-1883 | Volume 17 | Published on: 31-10-2022

COLLECTIVE MECHANISMS TO COMPENSATE VICTIMS OF TERRORIST CRIMES

SARDAR YAHYA ABDULAZEEZ BARZINJI 1 and Dr. TAVGA ABASS ALBUSTANY 2.

Pg no: 1884-1893 | Volume 17 | Published on: 31-10-2022

THE STRATEGIC CONSTANTS OF USA FOREIGN POLICY (COMPARATIVE ANALYSIS OF THE OBAMA AND TRUMP ADMINISTRATIONS) HARMAN SIDQI MOHAMMED

Pg no: 1894-1909 | Volume 17 | Published on: 31-10-2022

RECOGNIZING HOW THE ORGANIZATIONAL COMMUNICATION AND DISTRIBUTIVE JUSTICE TOWARDS ORGANIZATIONAL CITIZENSHIP BEHAVIOR IN INTERIOR DESIGN COMPANIES - INDONESIA

SUBUR KARVATUN 1. MOCHAMAD SOELTON 2. HAREFAN ARIEF 3. EKO TAMA PUTRA SARATIAN 4. SISKA DANA KRISNA 5. and TANTRI VANUAR RAHMAT SYAH 6. Pg no: 1910-1922 | Volume 17 | Published on: 31-10-2022

THE RELATIONSHIP BETWEEN WORKING CAPITAL RATIOS AND CORPORATE RETURN ON ASSETS: APPLIED STUDY OF INDUSTRIAL JORDANIAN COMPANIES

Dr. RAFAT AL BATAYNEH 1, Dr. AMER MOH'D AL- HAZIMEH 2, and Dr. BILAL NAYEF ZUREIGAT 3. Pg no: 1923-1930 | Volume 17 | Published on: 31-10-2022

THE LEADERSHIP STYLE INFLUENCE OF NU JUNTINYUAT SENIOR HIGH SCHOOL MANAGEMENT

MIFTAHUI FATAH

Pg no: 1931-1940 | Volume 17 | Published on: 31-10-2022

RELATIONSHIP OF THE VOLT-AMPERE CHARACTERISTICS OF SOLAR CELLS TO TEMPERATURE

ALINAZAROVA MAHFUZA ALISHEROVNA Pg no: 1941-1948 | Volume 17 | Published on: 31-10-2022

CAREER STAGES AND KEYS TO SUCCESS FOR TOURISM INDUSTRY MANAGERS

NI KETUT ARISMAYANTI 1, IRMA RAHYUDA 2, and KITTIWAN SINTHUNAVA 3.

Pg no: 1949-1960 | Volume 17 | Published on: 31-10-2022

THE MODEL OF HUMAN RESOURCE DEVELOPMENT FOR HOTEL BUSINESS OT PROMOTE TOURISM AND INVESTMENT IN THE MEKONG RIVER SPECIAL ECONOMIC ZONE

WANCHAI PANJAN

Pg no: 1961-1975 | Volume 17 | Published on: 31-10-2022

PREDICTIVE RELIABILITY ASSESSMENT FOR AN AUTOMOTIVE SPEED SENSOR USING HIERARCHICAL TIMED COLOURED PETRI NET IMANE MEHDI 1, and EL MOSTAPHA BOUDI 2.

Pg no: 1976-1984 | Volume 17 | Published on: 31-10-2022

RURAL & URBAN MARKETING COMPARISON OF GREEN MARKETING- AN EMPIRICAL STUDY

Dr. S.SREEKANTH

Pg no: 1985-1993 | Volume 17 | Published on: 31-10-2022

IMPACT OF COVID-19 ON THE VOLATILITY OF SELECTED COMMODITY FUTURES

RAMESH MUTHANGI 1, and Dr. D. SENTHIL KUMAR 2. Pg no: 1994-2000 | Volume 17 | Published on: 31-10-2022

ADOPTION OF ARTIFICIAL INTELLIGENCE IN EMPLOYEE RECRUITMENT

Dr. S. AGTHAR BEGUM 1, and Dr. K. P. Savitha 2.

Pg no: 2001-2009 | Volume 17 | Published on: 31-10-2022

ACHIEVING ORGANISATIONAL EFFICIENCY IN SMALL AND MEDIUM ENTERPRISES THROUGH STRUCTURAL EQUATION MODEL

Dr. K. P. SAVITHA 1, and Dr. S. AGTHAR BEGUM 2.

Pg no: 2010-2014 | Volume 17 | Published on: 31-10-2022

THE ROLE OF INTELLECTUAL CAPITAL ON THE SELECTED TRANSPORT AND LOGISTICS COMPANIES OF INDIA

GAYATHRI V 1, and Dr. K. MALARVIZHI 2.

Pg no: 2015-2026 | Volume 17 | Published on: 31-10-2022

AN ANALYSIS OF THE TEACHERS' DIFFICULTIES IN TEACHING PREPOSITIONS

P.ANNAPURANI 1, and Dr. R.UDHAYAKUMAR 2.

Pg no: 2027-2033 | Volume 17 | Published on: 31-10-2022

DETERMINANTS OF USAGE OF DIGITAL BANKING CHANNELS BY RETAIL STORES IN CHENNAI

Dr. VEMULAPALLI APARNA 1, YAMINI. M 2, and ARTHY INFANTA.A 3.

Pg no: 2034-2044 | Volume 17 | Published on: 31-10-2022

THE EFFECT OF BANK CREDIT ON FINANCIAL PERFORMANCE USING CAPITAL AS A MEDIATING VARIABLE IN A SAMPLE OF IRAQI COMMERCIAL BANKS

QUSAY ALI DHEYAB 1, and HOUSSAM BOUZGRROU 2.

Pg no: 2045-2059 | Volume 17 | Published on: 31-10-2022

BIO-MEDICAL IMAGE COMPRESSION AND ENHANCEMENT OF LOW CONTRAST IMAGES

VINODKUMAR K P 1, Dr. VINAY HEGDE 2, and Dr. RAJESH M 3. Pg no: 2060-2068 | Volume 17 | Published on: 31-10-2022

rg no. 2000-2000 | Volume 17 | Fubilished on: 31-10-2022

THE EFFECT OF CREDITWORTHINESS ON THE RELATIONSHIP BETWEEN THE SUSTAINABLE GROWTH RATE AND THE FINANCIAL PERFORMANCE OF BANKS - AN APPLIED RESEARCH ON ASHUR INTERNATIONAL BANK.

NAHIAH TURKI ABDULSADA 1, and RAIDA CHAKROUN 2.

Pg no: 2069-2082 | Volume 17 | Published on: 31-10-2022

EVALUATING THE IMPACT OF WORKSHOP MANAGEMENT ON THE PROGRESS OF ROAD CONSTRUCTION PROJECTS (CASE STUDY: ROAD CONSTRUCTION PROJECTS OF TEHRAN PROVINCE)

MORTEZA MODARRESI 1, HASAN DIVANDARI 2, MOHSEN AMOUZADEH OMRANI 3, and MOJTABA ESMAEILINIA AMIRI 4. Pa no: 2083-2099 | Volume 17 | Published on: 31-10-2022

PERCEIVED IMPACT OF MINING ON THE HEALTH STATUS OF RESIDENTS IN MINING -AFFECTED AREAS IN THE PROVINCE OF ZAMBALES, PHILIPPINES

ANNIEBETH N. FARIN

Pg no: 2100-2114 | Volume 17 | Published on: 31-10-2022

IMPLEMENTATION OF MARKET BASKET ANALYSIS AS A MARKETING IMPROVEMENT STRATEGY FOR LOCAL PAPER CHEMICAL PRODUCERS IN THE PAPER INDUSTRY (CASE STUDY AT PT. AKL)

DAISY ADE RIANY DIEM 1, MARIMIN 2, MACHFUD 3, and ELISA ANGGRAENI 4.

Pg no: 2115-2130 | Volume 17 | Published on: 31-10-2022

STRATEGIC PLANNING FOR HUMAN RESOURCES AND ITS IMPACT ON ORGANIZATIONAL AGILITY BY APPLICATION TO THE UNIVERSITY OF BAGHDAD

NASSR HUSSEIN ALI 1, MOHAMMED SALIH HASAN 2, and SALAM HATEM RADAM 3.

Pg no: 2131-2155 | Volume 17 | Published on: 31-10-2022

GIVING VOICE TO URMILA: 'A STUDY OF KAVITA KANE'S NOVEL SITA'S SISTER'

TARUN PREET KAUR

Pg no: 2156-2161 | Volume 17 | Published on: 31-10-2022

CORPORATE SOCIAL RESPONSIBILITY AND BRAND IMAGE'S INFLUENCE ON PURCHASE INTENTION OF FASHION CONSUMERS IN MALAYSIA

TIRUNAVUKKUARASU ARTHIMULAM 1, DENNIS CHOO YING HOE 2, and TAN SENG TECK 3.

Pg no: 2162-2176 | Volume 17 | Published on: 31-10-2022

THE IMPACT THAT ENTREPRENEURSHIP AND A FOCUS ON THE MARKET HAVE ON THE SOCIAL PERFORMANCE OF SOCIAL

ENTERPRISES TAN SENG TECK

Pg no: 2194-2206 | Volume 17 | Published on: 31-10-2022

WORKERS IN SOCIAL ENTERPRISES AND THEIR MOTIVATIONS FOR DESIRE TO STAY IN THEIR JOBS

TAN SENG TECK 1, and CHEE HOW LIAU 2.

Pg no: 2207-2222 | Volume 17 | Published on: 31-10-2022

THE IMPACT OF THE COVID-19 PANDEMIC ON THE REALITY OF THE APPLICATION OF IFRS 15 "REVENUE FROM CONTRACTS WITH CUSTOMERS" IN INDUSTRIAL COMPANIES FROM THE POINT OF VIEW OF EXTERNAL AUDITORS

BILAL ZUREIGAT 1, ALA JABER MATARNEH 2, SAMER AKOUR 3, OSAMA ABDUL-MUNIM 4, and JAMAL AL AFEEF 5. Pg no: 2223-2242 | Volume 17 | Published on: 31-10-2022

HOUSEHOLD EXPENSES AND ADOPTION OF COMMUNITY FOOD ASSISTANCE PROGRAM: CONSUMER'S PERSPECTIVE OF INDIRA CANTEEN

Dr. SHIVAKAMI RAJAN 1, Dr. SUNITA PANICKER 2, and MARIA JEROMIE GILES 3. Pa no: 2243-2262 | Volume 17 | Published on: 31-10-2022

ANALYSIS OF NON FINANCIAL BUSINESS PERFORMANCE IN DRINKING WATER COMPANIES IN ACEH PROVINCE

AMELIA RAHMI 1, RAHMAN LUBIS 2, NURDASILA 3, and SOFYAN 4,

Pg no: 2263-2279 | Volume 17 | Published on: 31-10-2022

THE IMPACT OF MONETARY POLICY ON THE INDICATORS OF ECONOMIC STABILITY IN IRAQ FOR THE PERIOD (2005-2015)

MOHAMMED JUMAAH ALWAN 1, and AHMED HACHICHA 2. Pg no: 2280-2294 | Volume 17 | Published on: 31-10-2022

A STUDY ON SYSTEMATIC APPROACH OF FLEXIBLE DAINTINESS MANAGEMENT

N.F. JAMES BERNARD 1, and Dr. A. RAVIKUMAR 2. Pg no: 2295-2297 | Volume 17 | Published on: 31-10-2022

E-SATISFACTION AS A MEDIATOR BETWEEN INFORMATION QUALITY, SYSTEM QUALITY AND SERVICE QUALITY ON E-LOYALTY IN SAUDI ARABIA

AFNAN ALSHHADAT 1, and AZADEH AMOOZEGAR 2. Pg no: 2298-2313 | Volume 17 | Published on: 31-10-2022

THE ROLE OF INTEGRATION OF DISCIPLINES IN ARCHITECTURE

DUAA RAZZAQ MAHDI 1, and Dr. ARSHAD ALANIZ 2. Pg no: 2314-2325 | Volume 17 | Published on: 31-10-2022

I FAD IDENTIFICATION AGAINST MULTI DRUG RESISTANT ESKAPE PATHOGENS ON F. FAECIUM USING INHOUSE HERBAL MEDICINAL DATABASE

V V ANIERUDHE 1 and K SREEVANI 2

Pg no: 2331-2347 | Volume 17 | Published on: 31-10-2022

IMPLEMENTATION OF EDUCATION 4.0 THROUGH DIGITAL-BASED SCHOOL ADOPTIVE ASSESSMENT APPLICATIONS

SUPADI 1, EVITHA SORAYA 2, and SULFIKAR SALLU 3.

Pa no: 2348-2357 | Volume 17 | Published on: 31-10-2022

DEMAND POTENTIAL ANALYSIS FOR AFFORDABLE HOUSING IN THE CHENNAI REAL ESTATE INDUSTRY

N. F. JAMES BERNARD 1, and Dr. A. RAVIKUMAR 2. Pg no: 2358-2365 | Volume 17 | Published on: 31-10-2022

TRAJECTORIES OF CHILD RIGHTS SECURITY: SEXUAL HARRASMENT AMID COVID-19 PANDEMIC IN LAGOS STATE, NIGERIA (2019-2021)

ADESIYAN, VICTOR 1, ADEMOLA, TAIWO 2, ADEWUMI EYITAYO 3, and ADEKUNBI IMOSEMI 4. Pa no: 2366-2382 | Volume 17 | Published on: 31-10-2022

DEVELOPMENT OF BUSINESS INTELLIGENCE FOR THE INTEGRATION OF FINANCIAL REPORTING SYSTEMS AT PT XYZ

JAROT S SUROSO 1, and DEA CARISSA 2.

Pg no: 2383-2406 | Volume 17 | Published on: 31-10-2022

IMPROVING THE PRODUCTIVITY POTENTIAL OF SOYBEAN IN THE LAHAR-LADEN AREA USING DRIP IRRIGATION SYSTEM AND MYCORRHIZAE SP.

JOCELYN B. ANGELES 1, and MARVIN M. CINENSE 2. Pg no: 2407-2423 | Volume 17 | Published on: 31-10-2022

BIOPESTICIDE POTENTIAL OF SELECTED PLANT EXTRACTS AGAINST CALLIMETOPUS CAPITO PASCOE ATTACKING ALSTONIA MACROPHYLLA WALL, IN BOTOLAN, ZAMBALES

ROSIELYN A. EBAL

Pg no: 2424-2437 | Volume 17 | Published on: 31-10-2022

TECHNOLOGY FOR COMMUNITY: THE APPLICATION OF PRODUCTIVE ZAKAT MANAGEMENT AT BAZNAS MICRO FINANCE

TETY ELIDA 1, ESTININGSIH 2, and BUDI HERMANA 3. Pg no: 2438-2443 | Volume 17 | Published on: 31-10-2022

IMPACT OF TRANSFORMATIONAL LEADERSHIP STYLES ON ORGANIZATIONAL COMMITMENT AMONG EMPLOYEES IN LIBYAN PUBLIC BANKS SALEEM MOHAMMED ALJILEEDI 1, and AZADEH AMOOZEGAR 2.

Pg no: 2444-2463 | Volume 17 | Published on: 31-10-2022



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THE EFFECTIVENESS OF THE FAMILY HOPE PROGRAM THROUGH FAMILY DEVELOPMENT SESSIONS

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Abstract:

The purpose of this study was to analyse the effectiveness of the Family Hope Program through the Family Development Session (FDS). This study discusses the effectiveness of the program, analyzing the accuracy of program targets, program socialization, program objectives and program monitoring. This study uses a qualitative descriptive method with data collection interviews, observations and documentation. This research was conducted in Sukagalih Village, Tarogong Kidul District, Garut Regency. The research informants were the village head, the head of the welfare section, assistants and representatives of FDS participants. Based on the results of the study indicate that the application of FDS has not been effective. This can be seen from the lack of understanding of the Beneficiary Families (KPM) regarding the material from the modules presented, the lack of KPM participation in FDS time, and passive monitoring so that the achievement of goals has not been maximized. Therefore, several things were recommended, such as the need for assistants to improve their educational capabilities, the need to increase KPM awareness about the importance of participation in FDS, and the need for regular monitoring by village officials in the implementation of FDS. So that KPM that is already socio-economically feasible can be graduated.

Keywords: Effectiveness, Family Development Session, Family Hope Program

1. INTRODUCTION

Poverty can be defined as a low level of income (Kompasiana, 2020). Poverty can also be interpreted as the condition of an individual or a number of people whose acquisition is not sufficient for the basic needs of life. The problem of poverty is triggered by economic factors and gives rise to other broader issues (Dari et al., 2022) such as unemployment, hunger, social inequality, health and welfare in the community. Poverty occurs in various developing countries including Indonesia (Adawiyah, 2020) which can be categorized as a major problem. Poverty is difficult to eliminate but is expected to be controlled and minimized (Rosana, 2019) with appropriate efforts. The government in overcoming the problem of poverty has made various policies and strategies for economic growth. Among them with the issuance of Presidential Regulation No. 15 of 2010, concerning the acceleration of Poverty Reduction which is a refinement of Presidential Regulation No. 13 of 2009 concerning the coordination of Poverty Reduction. One of the poverty control strategies is the Family Hope Program which is a conditional cash assistance strategy given to underprivileged families. The Family Hope Program is one of the family-based integrated social assistance programs (Cluster I).(Kementerian Komunikasi dan Informatika, 2011). The PKH objectives as stated in the PKH





Implementation Guidelines issued by the Ministry of Social Affairs have 5 points, one of which is reducing poverty and inequality.

Furthermore, regarding the Family Development Session, it is stated in the Regulation of the Minister of Social Affairs of the Republic of Indonesia Number 1 of 2018 concerning the Family Hope Program, in article 32 regarding the mechanism for implementing PKH. The Family Development Session which is one of the stages of PKH helps achieve the five components of the MDG's goals (Millennium Development Goals) that will be assisted by PKH, namely, reducing the underprivileged and undernourished, primary schooling, gender equality, reducing the increase in infant mortality and underage children. 5 years and reduce postpartum maternal mortality (Pratama & Mudarya, 2021). FDS can also be carried out as an effort to break the chain of poverty in Indonesia (Arfiyani et al., 2020).

The PKH KPM assistant acts as a facilitator to facilitate the achievement of PKH goals, namely being able to change mindsets and behavior related to the use of education, health, and social welfare assistance. The implementation of the Very Poor Household Facilitator (RTSM) does not only focus on individual problems or those who need access to services but also social assistance for KPM PKH group meetings that can be carried out in Family Development Sessions (FDS). Family Development Session (FDS) activities are learning activities for several materials for the independence of beneficiary families such as managing family finances, parenting children, becoming better parents, starting a business, and other materials. (Kementerian Sosial, 2021).

The PKH KPM group meeting is a routine activity facilitated by PKH social assistants who have previously carried out P2K2 Education and Training debriefing activities carried out by the training office fostered by the coordination of the sub-district area that has carried out the training. KPM PKH group meetings to provide information, education, and administration related to PKH in accessing education, health, and social welfare services by fulfilling the obligations of the needs of each beneficiary family. The role of social assistants in FDS is to increase the potential development of KPM so that KPM can solve problems individually and carry out tasks in community life (Arfiyani et al., 2020)

The implementation of FDS is carried out in rural and urban areas including Sukagalih Village, Garut Regency, Tarogong Kidul District, starting from 2007 until now. In the implementation of PKH, there is also an update which is a re-categorization and takes into account the position of the participants. Updating is divided into 2, namely transition and graduation. Transition is the position of participants, including requirements, having PKH acceptance standards. Graduation is a condition in which poor families must end PKH participation.

There are several descriptions of KPM PKH problems in Sukagalih Village, Tarogong Kidul District, Garut Regency, the identification of the problems as follows:

First, the program target is not precisely targeted in FDS beneficiary families who do not want the end of the assistance period or graduation, graduation is carried out for a maximum of 5 years and must be immediately replaced or graduated. If the implementation of FDS is considered successful in achieving its goals, then the KPM has the self-awareness to graduate





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to accelerate poverty. It can be seen in table 1 that 55% of KPM in Sukagalih Village have received assistance for more than 5 years.

Year	During (Year)	Amount	Percentage
2016	6	160	55.4 %
2017	5	39	13.5 %
2019	3	9	3.1 %
2020	2	61	21.1 %
2021	1	20	6.9 %
Total		289	100 %

Table 1: Beneficiary Family Year Old

Source: Data processed by researchers, 2021

Second, based on the results of interviews with several FDS participants, they stated that they did not understand the materials presented by the facilitator from the FDS module. This shows the low responsiveness of FDS participants and the lack of competence of the facilitators to educate the participants.

Third, in the implementation of FDS so far there has been no serious monitoring. This can be seen from the increasing number of KPM from year to year. The amount of PKH Participants in 2019 (253), 2020 (279), 2021 (289 person).

On the other hand, research on the Family Development Session has been carried out by previous researchers including Hia et al. (2021) which discusses the implementation of FDS in the Pekan Complete Village area, Finish Subdistrict, Langkat Regency, North Sumatra with qualitative methods, Arfiyani (2020) which discusses the FDS strategy and FDS achievements, Annisa et al (2020) which discusses the level of program effectiveness towards independence the beneficiary families of the family hope program, Firdaus & Jayawinangun (2019) which discusses FDS in terms of communication effectiveness, and Nurcahya (2017) who discusses the level of efficiency, effectiveness, and responsiveness of FDS in Kebundalem Lor Klaten Village using quantitative methods. On the other hand, research on the Family Development Session has been carried out by previous researchers including Hia et al. (2021) which discusses the implementation of FDS in the Pekan Complete Village area, Finish Subdistrict, Langkat Regency, North Sumatra with qualitative methods, Arfiyani (2020) which discusses the FDS strategy and FDS achievements, Annisa et al (2020) which discusses the level of program effectiveness towards independence the beneficiary families of the family hope program, Firdaus & Jayawinangun (2019) which discusses FDS in terms of communication effectiveness, and Nurcahya (2017) who discusses the level of efficiency, effectiveness, and responsiveness of FDS in Kebundalem Lor Klaten Village using quantitative methods.

However, from the research that has been done, no one has discussed the effectiveness of the Family Hope Program through Family Development Sessions, especially in Sukagalih Village, Tarogong Kidul District, Garut Regency. So the purpose of this study is to analyze the





effectiveness of the Family Hope Program through Family Development Sessions, especially in Sukagalih Village, Tarogong Kidul District, Garut Regency.

2. METHOD

Characteristics in this study using qualitative research with descriptive methods. Qualitative research is used for conditions in natural conditions of objects (as opposed to experiments) as reviewers in research, researchers collect data, key instruments, conduct qualitative analysis and research success is expected to achieve generalization of benefits.

The descriptive method plays a role in describing the sketch of the object to be studied using the data that has been collected. The data can be in the form of written words and verbal forms that are observed. Furthermore, the following data were generated from interviews, documents, pictures, and notes in the field. Phenomena related to the Family Hope Program through the Family Development Session (FDS) in overcoming poverty with a qualitative approach.

According to the data sources, researchers used primary data sources in the form of observations and interviews. For secondary data sources, namely in the form of information from books, journals and data archives related to the Family Hope Program through the Family Development Session (FDS).

The informants of this research are people who are directly involved in the Family Development Session. The key informants in this study were the Head of Village, Head of Welfare and PKH Facilitator. While the Supporting Informants are representatives of PKH beneficiary families as FDS participants.

In this case, researchers can obtain as much data and information as possible related to research problems, namely regarding the effectiveness of the Family Hope Program through Family Development Sessions in overcoming poverty in Sukagalih Village, Tarogong Kidul District, Garut Regency.

The technical analysis of the data in this research is done by:

- a. Collecting data and information against the Family Development Session based on the results of interviews.
- b. Studying and reviewing data and information about the Family Development Session.
- c. Describe the Family Hope Program through the Family Development Session in overcoming poverty.
- d. Next, the researcher draws conclusions from the results of data analysis and explains the results of the study.

3. RESULTS AND DISCUSSION

In analyzing the data that has been obtained, the researcher uses the theory of effectiveness according to Budiani (2007) which can be seen from 4 elements. The first is the accuracy of the program targets. The accuracy of the program targets is the prefix carried out by the





program implementers to implement programs or activities that include making decisions, discussing with the community about criteria, targeting targets so that the underprivileged community has a response to reject or accept the program being discussed. Second, namely the socialization of the program which is a process of providing clear information to transmission (dissemination of information) and consistency to the community aimed at introductions related to the Family Development Session (FDS). Third, namely the purpose of the program of activities starting with the beginning to monitoring the existing resources, coordination and facilities to achieve the target effectively and efficiently. Fourth, program monitoring is the process of successful program implementation as well as the competencies of PKH facilitators, SOPs and responsibilities. Implementation must run as it should to achieve the goal of overcoming poverty. The results of the analysis of the implementation of the Family Development Session (FDS) can be measured by how effective the program actually is in the Sukagalih Village field.

a. Accuracy of Program Targets

The targeting of the Family Hope Program through the Family Development Session (FDS) has been going well, the beneficiaries must have the criteria set by the Ministry of Social Affairs including (1) Pregnant women, (2) Early childhood, (3) Elementary school children, (4) junior high school children, (5) high school students, (6) elderly and (7) disabled. The program targets very poor households who find it difficult to access health education. The poor in PKH become a priority for assistance, and the community can propose or recommend who is the right person to get assistance. The village apparatus also looks at the DTKS (Social Welfare Integrated Data). All of this can be seen from the agreement, and cooperation between the community and the apparatus village to help recipients of assistance to be right on target.

The results of the researcher's observations show that the implementation of the Family Hope Program through the Family Development Session (FDS) is seen from the right target of the program, this is the criteria for recipients of assistance, so that the target of poor families, PKH becomes a priority, has been running. However, the implementation of FDS not being targeted is a problem, with this the end period of PKH assistance is a maximum of 5 years. The low comprehension of the material or module delivered is a measurement that has an impact on the development of knowledge to changes in behavior. Modules or materials delivered by PKH facilitators help improve access to health, and create family support for children's development and education. FDS also helps reduce stressors in KPM through better financial management and coping with family burdens and reducing poverty.

b. Program socialization

Socialization through Family Development Sessions (FDS) has been going well. Information has been conveyed the form of program socialization is conveyed to the community through the local RT, and RW to gather in the village hall. Submissions were delivered directly, some were through WhatsApp Group media specifically for KPM. In the material delivered directly, FDS notification is first to the group leader then the group leader conveys directly to the participant's door to door to notify the implementation schedule 3 days before the





implementation. Clarity of information is the responsibility of the PKH facilitator. Information is also conveyed from the Ministry of Social Affairs, districts, sub-districts, and urban villages, any information must be directly conveyed, whether it is about PKH or FDS. As with KK update information on KPM, information is directly submitted to KPM and coordinates KK updating so that it runs well. The consistency of information in the FDS is carried out consistently, this can be seen from every month there is material delivery in accordance with the modules that have been determined, the modules are about child care and education, mother and child health, managing finances, good parents, understanding children's behavior, learning for young children. early childhood, success in school, careful borrowing and saving, disability protection, elderly health, starting a business, and taking advantage of bank services, many material sessions were delivered and the latest one was about stunting prevention and treatment.

The results of the researchers' observations, PKH assistants were able to deliver material to KPM with the aim of changing mindsets and attitudes for the better. But there are still many KPM that have not been applied or implemented in daily life. The community has not been able to get out of poverty, and FDS is able to move to improve the KPM economy, but in independent graduation, KPM is very low.

c. Program Objectives

The program objectives through the Family Development Session (FDS) have not been maximized. Very little independence of KPM for the continuation of understanding, and application of FDS. The purpose of FDS is to change KPM's mindset, but KPM's participation is lacking. The achievement of goals also includes human resources, the facts in the field of Sukagalih Village are not lacking, but helping each other between the apparatus and PKH assistants. The coordination that went well with openness with PKH facilitators, for example, scheduling the implementation of the FDS which was held in the village hall communicated with each other. Good facilities are made to support FDS such as speakers, mics, laptops, stationery, and whiteboards.

The results of the researchers' observations, KPM in FDS is only an obligation to gather, not with the application of the material in everyday life. KPM participation is lacking in this case if there are KPMs who have problems with slow disbursement, conflicting times in the implementation of FDS due to work, and other reasons that result in not being present at FDS. PKH facilitators can add resources or involve other stakeholders in delivering material related to health, and education. It is better for KPM to use learning materials to improve a better quality of life.

d. Program Monitoring

Program monitoring through the Family Development Session (FDS) is running but not optimal. A report that is made once a month is only to find out how many KPMs are present to participate in the implementation of the FDS. Participants who were not deeply involved, for example, did a text test that made KPM know how beneficial the FDS implementation was. KPM not only gets the module education delivered but also reflects, jokes while learning.





Problems that often occur in FDS are when KPM has less free time and a place to reach the center of the group meeting (FDS). The solution was taken by mutual agreement on the implementation of FDS in the village hall which was previously at KPM's house. There are many reasons for KPM's free time to work, no one at home to take care of the children, even though it can be in accordance with the existing FDS schedule and can work for the common good. KPM skills in starting small businesses, this is also at least KPM who come out of independence or graduation. The KPM feasibility test only invites debate when it has to be decided on graduation so that monitoring is less than optimal and firm, even though the village apparatus and PKH assistants submitting the KPM expiration period if the center does not approve the distribution of aid will still continue. KPM only thinks that the collection is only an obligation to attend but is not utilized and applied.

The competence of PKH assistants plays an important role, such as experience and implementing FDS training which is carried out by the training office and guided by the regional coordinator. The SOP or workflow for companions in PKH begins with preparation for the initial meeting, conducting the initial meeting, conducting group meetings at KPM homes and implementing FDS, updating data, visiting KPM attendance at health or education facilities to monitoring and evaluation, graduation and intervening KPM in empowerment programs or programs. Other. The responsibility of the PKH facilitator is not only about FDS, but also improving administrative data, PKH due diligence and others.

The results of this study are different from the results of research (Firdaus & Jayawinangun, 2019) that the implementation of Family Development Sessions can be said to be effective, supported by the communication skills of credible companions in their fields. This indicates that the competence of the facilitator is a sufficient factor to determine the success of this FDS program.

Furthermore, there are several factors that the implementation of FDS has not been effective, including KPM still lacking understanding of the modules delivered, KPM participation in FDS free time is lacking, and passive monitoring so that the achievement of goals is not maximized. Involving other stakeholders in FDS as a developmental effort can be used as a solution to increase the independence of beneficiary families for changes in the quality of attitudes and behavior. This agrees with the results of research (Arfiyani, 2020) regarding the need for the involvement of other stakeholders, both educators, health, and economics, to fill FDS activities.

4. CONCLUSION

Based on the results of the study, the effectiveness of the Family Hope Program through the Family Development Session in overcoming poverty in Sukagalih Village, Tarogong Kidul District, Garut Regency has not been effective, as follows:

The accuracy of the program targets through the Family Development Session (FDS) is not yet right. All of this can be seen from the agreement, the cooperation of the community, and the Apparatus village to help the beneficiaries to be right on target, this is in accordance with the criteria for the recipients of assistance, the program targets very poor households who find it difficult to access health to education. The poor in PKH become a priority for assistance, and





the community can propose or recommend who is the right person to get assistance. The Apparatus village also looks at the DTKS (Social Welfare Integrated Data) and the KPM's obligation to participate in the FDS.

Socialization of the program through the Family Development Session (FDS) has been going quite well. PKH facilitators are able to deliver material to KPM to change mindsets and attitudes for the better. But there are still many KPM that have not been applied or implemented in daily life.

The achievement of program objectives through the Family Development Session (FDS) has not been achieved. Especially in the implementation of goals that have not been maximized, the application of KPM in the material is carried out only with the obligation to gather, not with application in everyday life. There is still a lack of understanding, sometimes if PKH is not disbursed, they do not participate in FDS. The community has not been able to get out of poverty, and FDS is able to move to improve the KPM economy, but in independent graduation, KPM is very low.

Program monitoring through the Family Development Session (FDS) has not been maximized. A report that is made once a month is only to find out how many KPMs are present to participate in the implementation of the FDS. For participants who were not deeply involved, for example, through a text test that made KPM know how beneficial the FDS implementation was, KPM only thought for the group that it was only an obligation to attend.

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